



DEFT payment methods - what's changing for payers

We're evolving the payment options available on DEFT to focus on fast, fee-free methods, and removing the option to pay by card.

What's changing

- From **1 October 2026**, you'll no longer be able to make payments on deft.com.au using a credit or debit card.
- Any payments you may have already scheduled from 1 October 2026 will be cancelled on this date.

You can make DEFT payments using the options outlined below.

To find out more, visit www.deft.com.au/change

DEFT payment options



PayID®

PayID is a fast and easy way to pay your bills. Make instant¹, fee-free payments via mobile or internet banking using `<deftreferencenumber>@deft.com.au`. Read our simple instructions on [using PayID for DEFT payments](#).



BPAY®

Pay by mobile or internet banking using the DEFT Biller Code advised by your biller. Use your DEFT reference number as the Customer Reference Number.



deft.com.au

Pay by bank account with your DEFT profile. Make one-off, future-dated or recurring payments. Or set up a direct debit arrangement for your biller to debit payments when due²



Post
Billpay

Australia Post

Pay in-store at Australia Post via eftpos or cheque. You'll need a barcode generated by your biller. This can usually be found on your invoice or levy notice for strata lot owners.

It's important to know that billers may not offer all payment options.
Please check your DEFT invoice, levy notice, or ask your biller to know which options are available to you.

Top tips to keep your accounts safe

- If your biller provides updated payment details by email, it's important to get verbal confirmation the request is genuine before making payments to the new details.
- Always pay directly via one of the methods outlined in this flyer.
- Never make payments to third parties who may offer you a discount on your bill.